From: Ed.Dale@ey.com@inetgw

To: Microsoft ATR

Date: 1/23/02 12:55pm

Subject: Microsoft Settlement

If Microsoft has a monopoly on the Intel PC OS market, and they have abused that monopoly power, then the remedy as submitted is insufficient to curb their behavior. I find it offensive that the government, having found that a monopoly exists and that Microsoft has abused their monopoly position, is satisfied with a slap on the wrist for this firm. They have shown an inability to curb their behavior in the past and no intention of curbing their behavior in the future. This settlement should be rejected.

Thank you,

Ed Ed Dale Ernst & Young Center for Business Knowledge 1200 Skylight Office Tower 1660 West Second Street Cleveland, Ohio 44113 Work Phone: 216-583-1116

Fax: 216-622-0199

The information contained in this message may be privileged and confidential and protected from disclosure. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by replying to the message and deleting it from your computer. Thank you. Ernst & Young LLP